

Arc Gate - Innovative Service Points for Maritime Tourists (Arc Gate)

Programme Priority: P3 Well-connected region

Programme Specific Objective: 3.2. Improved services of existing small ports to improve local and regional mobility and contribute to tourism development

Sub-programme: Archipelago and Islands

Duration: 01.05.2020 - 31.12.2022

Total funding: 1.109.782 EUR

ERDF funding: 832.337 EUR ERDF

Project Summary:

The Finnish and Stockholm archipelago consist of thousands of islands open to maritime tourists. But how to enjoy them without owning a boat? In the framework of the ArcGate project we have identified 14 travel hubs, we call "Service Points" in the Stockholm and Finnish Archipelago. The service points are all connected to public transport. However, to this day, the service points that we have identified excludes many potential visitors coming by public transport like families, elderly people, disabled and non-native speaking, and so on. We want to give maritime visitors a joyfulexperience by providing them with accessible travel information.

The aim is to open the "gates" to maritime tourists who don't have a boat or knowledge about the peculiar travel conditions that apply each day. The project aims at increasing the service at these "gates" and to get the infrastructure in place so that tourists can find their destination without worrying about how to return home.

The goal is to simplify the planning of their stay with digital maps and signs. For that an investment in resting areas and service port buildings that can provide toilets, shelter, charging of batteries and safe lockers is needed. This way, the service point visitors can benefit from an accessible infrastructure and from a more integrated travel experience. Visitors arriving at the servicepoint by bus, bike or car should easily understand the timetables of departing boats of the way to their destination and back. We want to get the infrastructure in place so that you can literally and mentally reload your batteries. The visitor arriving on e-bike have a need for rest, fill upp water, plan for the night and maybe a more spontaneous island hopping. With our projects, the service points will provide a more integrated and detailed info about the archipelago exeperience.

Map of Partners

Partners

Lead Partner

Region Stockholm - Utveckling och Regionplanering

Country: SE

<https://www.sll.se/om-regionstockholm/Organisation/forvaltningar/Tillvaxt--och-regionplaneforvaltningen/> [1]

Partner budget: 529.156 EUR

Amount of ERDF funding: 396.867 EUR ERDF

Project Partners

Kimitoöns kommun

Country: FI

www.kimitoon.fi [2]

Partner budget: 190.299 EUR

Amount of ERDF funding: 142.724 EUR ERDF

Raseborgs stad

Country: FI

www.raseborg.fi [3]

Partner budget: 199.000 EUR

Amount of ERDF funding: 149.250 EUR ERDF

Pargas stad

Country: FI

www.pargas.fi [4]

Partner budget: 191.327 EUR

Amount of ERDF funding: 143.495 EUR ERDF

Associated Partners

Skärgårdsstiftelsen

Country: SE

Results

Expected results

Achieved results

Project result in category - Improved small port

Innovative Service Points for Maritime Tourists were produced

The main objective of the project was to increase the service level of small ports in Stockholm and Finnish Archipelagos. The aim was to start providing better travel information also for tourist who visit islands without their own vessel but using public transportation and/or bicycles. Project equipped 13 small ports with digital screens to display tourist/travel information and timetables for public transport.

They built/installed 7 service buildings (Flexible Service Modules, FSM) that could be used both as a weather protection but also to help tourists with charge lockers, bike-service equipment and bag-lockers. FSM units and piers in harbours were equipped with digital screens that show visitor information such as public transport departures and arrivals, tourist maps and weather reports.

Project investments will attract more maritime visitors in the region.

Project page in database

[Arc Gate - Innovative Service Points for Maritime Tourists](#) [5]

At a glance

- Better travel information points for tourists with bicycles or using public transportation
- Flexible Service Modules were built in 7 harbors
- Digital screens were installed in 13 harbors

Tags

[Coastal management and maritime issues](#) [6]

[Tourism](#) [7]

Project Visibility

Social media links

[Lead partner's website about the project \(in Swedish\)](#) [8]

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Links

[1] <https://www.sll.se/om-regionstockholm/Organisation/forvaltningar/Tillvaxt--och-regionplaneformvaltningen/> [2] <http://www.kimitoon.fi> [3] <http://www.raseborg.fi> [4] <http://www.pargas.fi> [5] <https://database.centralbaltic.eu/project/127> [6] <https://database.centralbaltic.eu/tags/coastal-management-and-maritime-issues> [7] <https://database.centralbaltic.eu/tags/tourism> [8] <https://www.sll.se/verksamhet/Regional-utveckling/landsbygd-och-skargard/arc-gate/>