

## **Development of Integrated Trossi Service in Baltic Sea Region (INTROSERV)**



Programme Priority: P3 Well-connected region

Programme Specific Objective: 3.2. Improved services of existing small ports to improve local and regional mobility and contribute to tourism development

Sub-programme: Southern Finland - Estonia

Duration: 01.04.2020 - 31.03.2022

Total funding: 518.816 EUR

ERDF funding: 420.083 EUR ERDF

### **Project Summary:**

The increasing marine traffic and frequent technical problems with yachts and motorboats, as well as inadequate experience of boat owners, generate the need to establish a volunteer maritime rescue organization encompassing all Nordic countries.

The main objective of the project is to create the Trossi Service – a common maritime assistance service tool based on the experience of all Nordic countries and aimed at small boats. This service will provide primary technical assistance to amateur boaters – small repairs on location, the possibility to tow in the nearest harbour, and information about available facilities for larger repairs as required.

The model will initially be established in 10 Estonian and Finnish small ports and implemented by regional coordination centres in which local voluntary maritime rescue organizations will offer the technical assistance service in cooperation with the port operators. IT experts will develop the information system necessary for collecting and maintaining the data needed for operating the service. The project will engage all interested parties – government agencies, local municipalities, ports, yacht clubs, boat owners, and public interested in maritime activities.

As a result, the cooperation between local small ports and maritime rescue organizations will be significantly increased. At the end of the project an international conference of maritime rescue and technical assistance will be organized to further disseminate the information about the new integrated service.

## Map of Partners

### Partners

Lead Partner

#### Päästeliit

Country: EE

[www.paasteliit.ee](http://www.paasteliit.ee) [1]

Partner budget: 309.704 EUR

Amount of ERDF funding: 263.248 EUR ERDF

Project Partners

#### Suomen Meripelastusseura ry

Country: FI

[www.meripelastus.fi](http://www.meripelastus.fi) [2]

Partner budget: 209.112 EUR

Amount of ERDF funding: 156.834 EUR ERDF

### Results

#### Expected results

#### Achieved results

Project result in category - Improved small port

#### Introserv improved maritime safety in small ports

The main objective of the project was to raise the maritime safety in coastal areas and in small ports in Estonia and Finland by developing integrated maritime technical assistance service – Trossi Service. The idea of the Trossi Service is to provide free non-emergency maritime assistance for recreational boats in Estonian coastal waters in case of problems with the boat. Easier technical assistance will be provided on site and/or the vessel will be towed to the nearest port where repair assistance can be obtained. Advice will be provided on finding a vessel parking space and repair shop.

As a result of project the safety Trossi service certificate was created in Estonia and first 5 small Estonian ports were certified. The network of Trossi service was created between Estonian and Finnish ports and there is an aim to extend it across the Baltic Sea region.

Project improved conditions/rescue capacity/service level in 10 small ports which are Trossi coordination centres: Pärnu, Grand Holm Marina (in Haapsalu), Purtse, Hara (in Juminda) and Kaberneeme ports in Estonia, and Hanko, Kasnäs, Loviisa, Nauvo and Tammisaari in Finland.

Many other small ports in Estonia (there are about 200 small ports in Estonia) have shown up the interest to fulfill the Trossi requirements and to join the network to be in the same standard with other local and Finnish ports.

Project page in database

[Development of Integrated Trossi Service in Baltic Sea Region](#) [3]

At a glance

- Developed an integrated maritime technical assistance service (Trossi)
- 5 Trossi-certified small ports
- 10 small ports with improved conditions/rescue capacity/service level

Tags

[Coastal management and maritime issues](#) [4]

[Cooperation between emergency services](#) [5]

## Project Visibility

### Other media visibility

[INTROSERV-projekti vuoden veneilyturvallisuuustekijä](#) [6]

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